

MIDLAND COUNTY TEXAS

From reactive IT to a managed future.



IT Review Business Case

Does our technology operations meet modern day expectations.?

Our goal is to better understand whether the County's current IT environment, staffing model, and operating practices effectively support operations, provide meaningful risk insight, meet modern security expectations, and position the County for long-term resilience.



- **Charles Hall**
District 1 Commissioner

BUSINESS VALUE

Risk visibility • stronger security • resilient operations
• more effective IT service delivery

Technology advice for everyone.

INSIGHT. ACTION. OUTCOMES.

Independent Assessment

THE INSIGHT THAT STARTED THE JOURNEY

Midland County, Texas needed a clearer view of whether current IT operations, staffing, governance, security practices, and resilience capabilities were aligned with the County's needs and long-term service expectations.

The engagement began as a NIST CSF 2.0 congruence assessment. As the work progressed and the operational context became clearer, Two Fifth expanded the review to include organizational structure, staff utilization, IT general controls, service delivery, governance, and continuity discipline.

WHAT WE FOUND

- ✓ Operational maturity opportunities
- ✓ Security governance opportunities
- ✓ Continuity and recovery readiness
- ✓ Standardization of core IT processes
- ✓ Resource alignment opportunities

OUR RESPONSE

Two Fifth pivoted from a framework review to a practical operational assessment, producing actionable insight rather than just a checklist.

THE IMPACT

- Clearer visibility into IT strengths, gaps, and risks
- Roadmap toward a managed and resilient IT organization
- Improved security posture aligned with leading frameworks
- Stronger continuity and recovery expectations
- Better use of staff time and County resources

STRATEGIC FOCUS

- ✓ Strengthen governance and oversight
- ✓ Improve security and control discipline
- ✓ Build organizational resilience
- ✓ Standardize service and operating practices
- ✓ Align resources with County priorities

MOVING MIDLAND COUNTY FORWARD

With leadership insight and the right partner, Midland County is building the foundation for a secure, resilient, and managed IT organization that supports the community today and for years to come.

Operational Excellence

Risk & Security Leadership

Strategic Roadmap

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